

All Home Stakeholder Meeting



March 16, 2016 | 9:30-11am

Meeting Overview

- Population Updates
- Coordinated Entry for All
 - System Level Updates
 - Q & A
 - Breakouts: Measuring Success
 - Logistics for Family and Young Adult Providers
- Closing Announcements

Population Updates



Population Updates

Youth and Young Adults

- YYA Initiative staffing transition
- Rapid Rehousing
 - McKinney funding received, partner agencies to convene
- Youth count efforts
 - Count Us In report will be released by the end of March
 - Voices of Youth Count—King County is participating in national effort, led by Chapin Hall

Population Updates

Families with Children

- Strategic Plan
 - Endorsed by Family Homelessness Advisory Group with recommended revisions
 - All Home Coordinating Board agenda item (April 6)
- Building Changes System Innovation Grants
 - Released 2016 Funding Priorities
 - Advisory Group to develop initial concepts
 - Front Door Employment System Innovation Grant
 - Launching with reassessment process
- Rapid Re-housing
 - Programs and funders working on lifting learned best practices and aligning models for consistency

Population Updates

- **Single Adults & Veterans**
 - Strategic Plan –
 - The Advisory Group input on the initial draft of the Strategic Plan over the last few months
 - March 28th - special Advisory Group session to refine the draft plan
 - Single Adult Homelessness Project Manager
 - Hiring process underway for the SA position
 - Vehicle Residents Solutions Workgroup
 - Developing recommendations for review by Coordinating Board in April

Population Updates

- **Across Populations**

- HMIS transitions and training:
<http://kingcountyhmis.weebly.com/training-registration.html>
- Housing Locator discussion held February Stakeholder meeting
 - Meeting summary: <http://allhomekc.org/resources-for-providers/>
- All Home Coordinating Board meeting
 - April 6 | 12:00-1:30 | S. Seattle Community College-Georgetown Campus
 - All Home calendar: <http://allhomekc.org/upcoming-events/calendar/>

Coordinated Entry for All



Coordinated Entry For All: Vision

- **Fair and equal access** to housing and homeless assistance based on strengths and needs,
- **Standardized tools** and practices,
- Incorporates a **housing first** approach, and
- Coordinates assistance so that those with the **most severe service needs are prioritized.**

CEA Roles and Responsibilities

- **Executive Committee-** Has been meeting about every other month to approve decisions for CEA
- **Sub-Population Groups-** Have been meeting to provide insight and suggestions for CEA design
- **All Home- “Keeps things moving along”**
 - Develop alternate options or elevate issues**
 - Coordinating with HMIS Transition
 - Passing the torch for CEA to KC Homeless Housing Program

Decisions Made

Eligibility:

CEA serves all **young adults, families, veterans, and single adults** who are literally homeless according to the HUD definition of homelessness or fleeing/attempting to flee domestic violence, and young adults who are imminently at risk of homelessness (losing their housing within 14 days)

Program Participation:

Families: Shelter, RRH, Transitional, Permanent Housing

Youth: RRH, Transitional, Permanent Housing

-Will look to HUD for guidance and T.A. regarding shelter for all populations

Assessment Tool:

VI-SPDAT (specific versions for each population)

Supplemental questions to support referral capacity

Prioritization

- **Prioritization**
 - A score will be determined from responses to the assessment tool. Each score falls into a range that is associated with a level of intervention, which includes high, medium, and low intensity services.
 - Housing referral type will depend on the range an assessment falls within; low intensity services do not include a housing referral.
 - Executive Committee Decision:
 - Utilize prioritization by banding
 - Continue efforts to shift system towards a true prioritization model

Tiebreakers

- **Tiebreakers: For people who have the same score, what determines who will be contacted first?**
 - Currently: Date of Assessment
 - This is problematic because it speaks to how well someone can access an assessment
- Families: Tri-morbidity, child under age 1/pregnant, length of time homeless
- Single Adults: Length of time homeless, tri-morbidity, system utilization
- Young Adults: A recommendation for tiebreakers for YA in CEA will be sought from the YHC Transition Team prior to the launch of referrals using the TAY-VI-SPDAT

Referrals

- Currently:
 - FHC: Assessment date, program eligibility/screening criteria rules, ability to contact
 - YHC: Vulnerability score, assessment date, program rules, & ability to contact
- Shift to **person-centered referrals**: Families and individuals will be given the option of programs they are eligible for when they are contacted. They can choose to be referred to the program they are most interested in
 - Refusal Policy in development

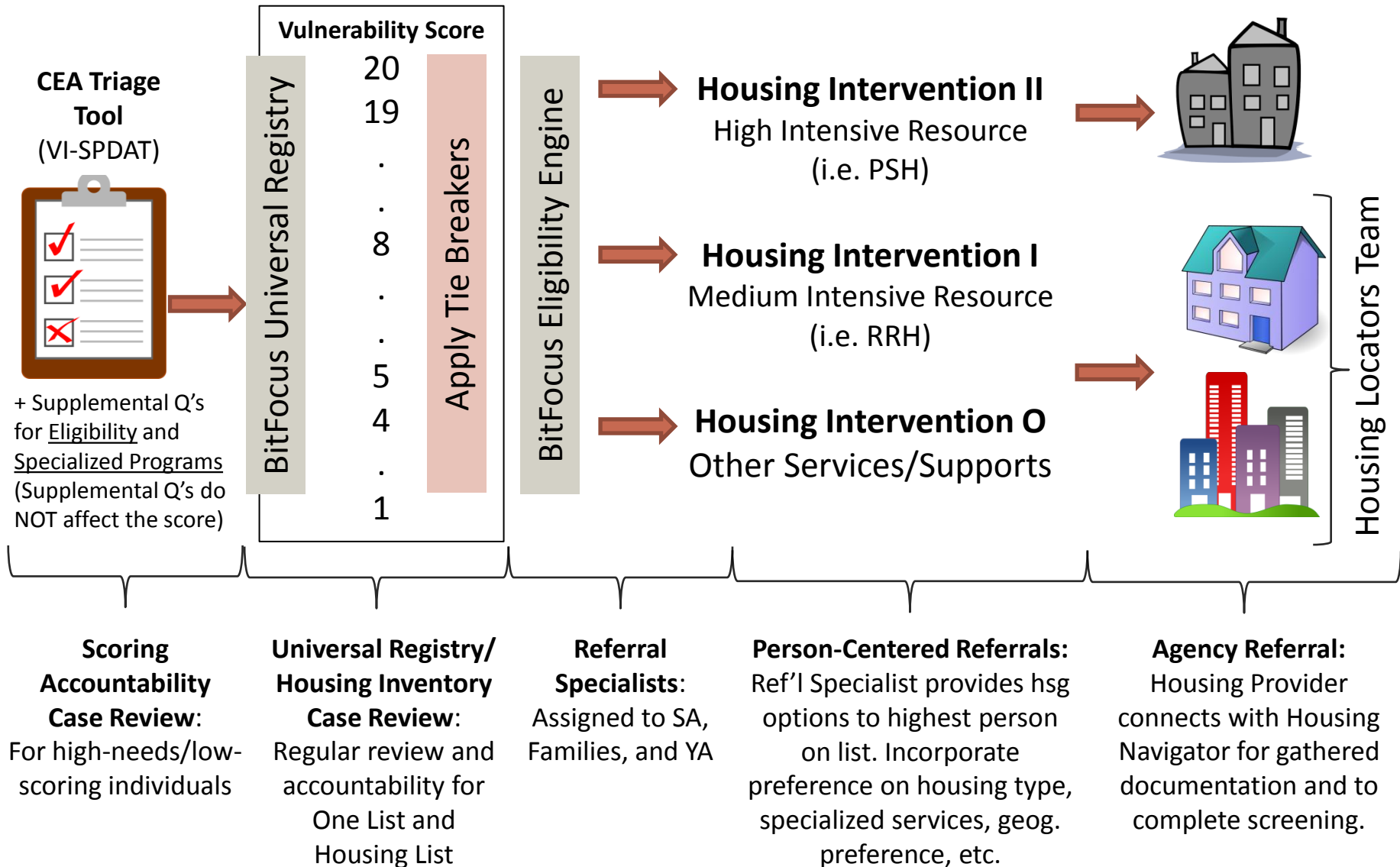
CEA Prioritization, Triage, and Referral Process

DRAFT

Housing Assessor Team

Housing Navigators Assigned to highest scorers

Referral Specialist Team



Screening Criteria

- Shifting to a Housing First community
- Ensure people can access the resources they need

| Resource | Details |
|---|--|
| Housing First Orientation Training | <ul style="list-style-type: none">• Local providers, system leadership & elected officials convene to establish local context of Housing First (orientation, philosophy, strategies, etc.)• Community dialogues are held to increase greater insights, understanding and compassion for neighbors experiencing homelessness• Homelessness & Social Justice as interrelated efforts |
| Housing Operations and Management Training & Resources | <ul style="list-style-type: none">• Fair Housing for local non-profits• Risk Management for local non-profits• Risk Mitigation Funds (currently for family providers) |
| Supportive Services Training & Resources | <ul style="list-style-type: none">• Crisis Intervention training• Cross-training with behavioral health system and support services• Funding & service coordination opportunities to link support services for people in crisis linked with homeless housing resources |



Transition Timelines

CEA Timeline

- Implementation by population:
 - Vets operating with VI-SPDAT
 - FHC & YHC operations to continue through June
 - Transitions to include:
 - March: New assessment tool
 - April: Implement new prioritization policy
 - RFP: Regional Access Points
 - All populations Regional Access Points – June
 - Single Adult to phase in through 2016
 - All populations utilizing prioritization policy
- More information:
 - CEA: <http://allhomekc.org/coordinated-entry-for-all/>
 - Executive Committee Materials: <http://allhomekc.org/committees/executive-committee/#fndtn-materials>

Common Assessment Tool

- **VI-SPDAT** with population-specific versions
 - Veterans: In place
 - FHC: 3/7/16
 - YHC: 3/3/16
- **Prioritization:** Policy implementation to begin mid-April
 - Families & YA who receive score of 0-3 will not be considered for a housing resource, but would be contacted for diversion services
 - Role of family shelter is currently being explored/clarified
 - This is consistent across all populations and provides transparency around the capacity of our housing programs
 - Diversion is still being built in the YA community- currently could refer to emergency shelter, Youth and Family Connection Network, Case Management, Education and Employment

Referrals

- Referrals will transition to the System Manager (King County) in June 2016
 - Currently held with FHC and YHC (through June)
- Referrals based on new prioritization policy will begin in mid-April

Questions?

Break Outs

- Commitment to measure progress and evaluate challenges every 120 days
- Currently: Schedules and approaches differ across populations
 - Family Housing Connection, Youth Housing Connection, and Vets
- Information in different places
 - Some from CCS, some from All Home, some from King County Evaluation

HUD's primary goals for coordinated entry processes are that assistance be allocated as effectively as possible and that it be easily accessible no matter where or how people present. Most communities lack the resources needed to meet all of the needs of people experiencing homelessness. This combined with the lack of well-developed coordinated entry processes can result in severe hardships for people experiencing homelessness. They often face long waiting times to receive assistance or are screened out of needed assistance. Coordinated entry processes help communities prioritize assistance based on vulnerability and severity of service needs to ensure that people who need assistance the most can receive it in a timely manner. Coordinated entry processes also provide information about service needs and gaps to help communities plan their assistance and identify needed resources.

- HUD Coordinated Entry Policy Brief, February 2015

Proposed Framework

Data & Evaluation Committee

- Quarterly Updates
- Person-centered
 - Measure experience of the client
- Oriented around rare, brief, and one-time measures

How will we measure success?

- At your table:
 - What are the measures of a Coordinated Entry system that is working for families and individuals?
 - What else is essential to know?
- Identify someone to report out
- Track ideas on flip chart paper
- 15 minutes for discussion

Logistics

(Family and YA Providers)



Logistics: Reassessment

- **YHC – King County is completing a callback process (3/7-4/8)**
 - Assessors are using the new assessment for new intakes
- **FHC – CCS is completing a callback process (by 3/21-4/8)**
 - FHC assessors are using the new assessment for new intakes
- Call back process includes 2 attempts to contact
- If someone can't be contacted, removed from roster and can schedule new appointment
 - ⇒ Assessment date will no longer factor into the referral process
- Emergency Shelters for families – specific implication about families in shelter scoring between 0-3
- We aim to make referrals out of the new database in mid-April

Logistics: Housing Providers

Communicating about Resource Openings

- HMIS off-line period (3/13 – 4/1)
- Resource openings and referrals communicated via email
 - FHC: FHCreferral@ccsww.org
 - YHC: YHC@allhomekc.org
- Submit resource openings using the form provided
- Update resource outcomes (returns, denials, refusals & intakes) via email as soon as possible

HMIS Consent + ROI = One Document!

Here are some things to know about the new “Client Consent for Data Collection and Release of Information”:

- One clearer form for individuals to review and sign
- Describes how an individual’s information is protected
- Communicates what information is shared for the purpose of referring an individual to housing
- Describes the individual’s rights and expectations
- Conveys situations where personal information is not entered in King County HMIS, by law, including those fleeing domestic violence

- In final stages of development to be released once available
- Current HMIS consent will be used until further notice
- FHC/YHC to utilize new ROI once released



Closing Announcements