



Coordinating Board Agenda

October 3, 2018

2:00-4:00 pm

United Way of King County

Gates Community Room

The All Home Strategic Plan commits to reducing racial disparities of those experiencing homelessness. Nearly two thirds of people experiencing homelessness are people and families of color. Institutional and systematic racism contributes to the oppression of people of color, creating inequity, poverty and in some cases, homelessness. Success in reducing racial disparities and creating effective systems both for a dignified emergency response and housing, will require bold action and shared accountability. This commitment will include the proactive reinforcement of policies, practices, attitudes and actions to produce equitable power, access, opportunities, treatment, impacts and outcomes for all.

2:00pm	Welcome, Introductions & Public Comment	Sara
2:10pm	Prevention Landscape and System Recommendations <ul style="list-style-type: none"> • Review of prevention project • Questions and discussion • Board recommendations for implementation <p><i>Result: Board reviews prevention landscape, affirms strategy direction and recommends actions for implementation.</i></p>	Sara <ul style="list-style-type: none"> - PPT - Recommendations for Strategy Implementation Zachary DeWolf (All Home)
2:40pm	Coordinated Entry for All <ul style="list-style-type: none"> • Review of Board decisions to date • Process check on implementation of dynamic prioritization • Direction on matching tool development and testing <p><i>Result: Board is updated on the work taking place to operationalize dynamic prioritization and affirms the direction for implementation.</i></p>	Sara <ul style="list-style-type: none"> - PPT Danielle Winslow (All Home)
3:25pm	Director's Report <ul style="list-style-type: none"> • 2018 CoC Application • Data Dashboards: quarterly updates and revised dashboards framework • 2019 Point in Time Count • Youth Homelessness Demonstration Project and Youth Campaign • Governance and Homeless System Redesign 	Kira <ul style="list-style-type: none"> - Written updates
3:55pm	Board and Staff Updates <ul style="list-style-type: none"> • Open floor: Updates or questions from Board members • Recognizing Adrienne Quinn 	Sara
4:00	Adjourn	Sara

Next meeting: Wednesday, November 7th, All Home (201 S. Jackson) 8th Floor Conference Center

Materials: <http://allhomekc.org/committees/coordinating-board/#fndtn-materials>

<p>JANUARY (1/3)</p> <ul style="list-style-type: none"> <input type="checkbox"/> 2018 Action Planning <input type="checkbox"/> Count Us In (1/26) <input type="checkbox"/> Committee Meetings 	<p>JULY (7/11 Annual Conference)</p> <ul style="list-style-type: none"> <input type="checkbox"/> NAEH conference <input type="checkbox"/> CoC NOFA Release (Estimated) <input type="checkbox"/> Committee meetings
<p>FEBRUARY (no meeting)</p> <ul style="list-style-type: none"> <input type="checkbox"/> State Advocacy Day events (2/1) <input type="checkbox"/> SPARC Summit (2/7-2/8) <input type="checkbox"/> Governance Summit (2/9) 	<p>AUGUST (8/1)</p> <ul style="list-style-type: none"> <input type="checkbox"/> CoC NOFA Meetings <input type="checkbox"/> Committee meetings
<p>MARCH (3/7)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Committee meetings 	<p>SEPTEMBER (9/5)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Committee meetings <input type="checkbox"/> CoC NOFA Due (Estimated)
<p>APRIL (no regular meeting)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Special Board session on Governance <input type="checkbox"/> Quarterly data and CEA review <input type="checkbox"/> Town Hall <input type="checkbox"/> Committee meetings 	<p>OCTOBER (10/3)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Quarterly data and CEA review
<p>MAY (5/2)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Coordinated Entry Improvement Plans <input type="checkbox"/> System Performance Committee Updates <input type="checkbox"/> Annual Conference Planning <input type="checkbox"/> Committee Meetings 	<p>NOVEMBER (11/7)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Develop state agenda <input type="checkbox"/> 2019 Action Planning <input type="checkbox"/> Committee meetings
<p>JUNE (6/6)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Count Us In data review <input type="checkbox"/> CoC Program – Pre- NOFA Release Discussion <input type="checkbox"/> Committee Meetings 	<p>DECEMBER (no meeting)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Committee meetings



Homelessness Prevention:

Recommendations for Strategy Implementation

In January 2017, HUD issued a Notice Establishing Additional Requirements for Continuums of Care policies and procedures, which requires that “Persons must be able to access homelessness prevention services funded with ESG Program funds through the coordinated entry process. The coordinated entry process may include separate access point(s) for homelessness prevention so that people at risk of homelessness can receive urgent services when and where they are needed, e.g. on-site at a courthouse or hospital, provided that the separate access point(s) meet all requirements in II.B.2 of this Notice. Written policies and procedures must describe the process by which persons will be prioritized for referrals to homelessness prevention services. To the extent that other homelessness prevention programs participate in the coordinated entry process, the policies and procedures must also describe the process by which persons will be prioritized for referrals to these programs.”

Following the notice, All Home began a concerted effort to understand the landscape of homelessness prevention services, supports, and resources in King County. This landscape supported the creation of a comprehensive guide for homelessness prevention services that would include a full landscape view of services, a quick referral guide for Coordinated Entry All (CEA) and Regional Access Points (RAPs), and action steps that support and further our All Home Strategic Plan pertaining to homelessness prevention [Rare]goals.

One initial step in placing Homelessness Prevention at “the front door” of the homeless response system is the creation of our “Resource Guide: Homeless Prevention”, a toolkit for service providers and partners working at the frontlines of the homeless system. Additionally, there are related bodies of work not yet completed, such as “discharge planning,” which is captured in Strategy 1.1.B in the All Home Strategic Plan, which addresses the need for coordination and collaboration with other systems in our Homeless Prevention interventions and supports.

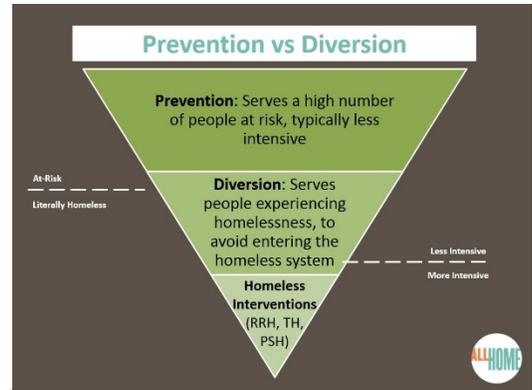
Addressing Youth Homelessness is Homelessness Prevention:

48% of our homeless population first experienced homelessness as a young person—ending youth homelessness is an investment in preventing a future experience of homelessness.

The difference between Prevention and Diversion:

Prevention is targeted to people who are not experiencing homelessness and are requesting support to prevent the loss of their housing or to identify an alternative to an experience of homelessness.

Diversion is targeted to people without a safe place to stay tonight, who are requesting shelter or housing tonight to help them avoid entering the crisis response system.



Racial Equity Commitment:

In addition to our strategic components of making homelessness “Rare,” All Home still maintains a core commitment of “eliminating racial disparities.”

In order to provide these resources to the community, All Home convened a group of partners for a time-limited basis to give support and feedback on this specific project. The following document outlines recommendations developed by All Home through learnings and discussions held with community partners (for a complete list, see the end of this document).

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Recommendations for Implementation, as gathered from service providers, organizational representatives, and people with lived experience from across King County:

All Home Strategy 1.1.A: Integrate prevention strategies in local homeless housing and service planning, and invest prevention resources in communities where the need and opportunity are **greatest**. Success of prevention strategies requires targeting of resources to those most likely to become homeless by locating homelessness prevention resources and supports at the “front door” of the homelessness crisis response system. Strategies should test, evaluate, and refine targeting; have an explicit focus on addressing racial disparities; and target those with the most need for homelessness prevention resources and support, including historically marginalized communities.

Key Recommendations for Implementation:

- 1) **Action 1:** Establish regional Homelessness Prevention Workgroup, including funders, service providers and people with experiences of homelessness, with particular focus on individuals that represent communities of color, to share resources, best practices and ideas for improving homeless prevention service delivery for people of color. Incorporate continuous learning opportunities, policy development, and robust data collection to

more broadly understand local homelessness prevention landscape.

Action 2: Commission a study or report about homelessness prevention in Seattle / King County to have local data and information about prevention that can help to inform future prevention interventions and supports; working with local funders and philanthropy.

Action 3: Expand upon the prevention workgroup by bringing along additional partners, including system partners such as the faith community, Housing Authorities, and other key systems (foster care, criminal justice, healthcare, mental health, refugee resettlement) to support access to housing for people of color exiting systems/institutions.

**This requires broader cross-systems collaboration and additional work. There may be an opportunity to connect with the efforts of the "One Table" regional group*

Action 4: Assess current access for people of color to Imminent Risk prevention resources. And identify opportunities for coordination with key access points (such as CEA, housing navigation teams, schools/McKinney-Vento, etc) to ensure strategic use of prevention resources and targeting to communities of color and/or households most at risk of experiencing homelessness (perhaps focus of the Prevention Workgroup or special time-limited workgroup with just the agencies providing imminent risk services could provide case-conferencing, for example).

Action 5: The Homelessness Prevention Workgroup establishes homelessness prevention program guidelines to offer clarity and fidelity across the system and reduce disparities for people of color experiencing homelessness. These guidelines would be similar to Rapid Re-Housing guidelines, for example, and will utilize the Racial Equity Toolkit.

Action 6: The Homelessness Prevention Workgroup advocates for placement of homelessness prevention resources and services at the front door of the homelessness system.

- 2) **Action 1:** Standardize data collection practices to elevate racial disparities for prevention resources and expand use of HMIS for prevention resources (as appropriate based on the shared guidelines above) to ensure targeting for small and/or by/for community-based organizations.
- 3) **Action 1:** Educate and inform the community on available resources

- a. Maximize support for up-to-date information at 2-1-1 and HousingSearchNW
 - b. Incorporate overview of prevention resources and how to access them in CoC trainings
 - c. Incorporate prevention training into CEA training for RAPs and assessors
 - d. Broader provider community prevention trainings
- 4) **Action 1:** Community adopts a common homelessness prevention targeting tool to all prevention interventions designed to serve people of color households at imminent risk of homelessness (currently in use for City of Seattle, ESG/CHG-funded, and BSK programs). Adopt a standard tool for use across the County and review with racial equity toolkit.

Action 2: Explore the refinement of the targeting tool and targeting practices based on local need and local and national best practices (i.e. local data and use of system-wide data on shelter access and vulnerability by zip code (which could be a proxy for race) similar to the *Homebase* model in New York City through consumer surveys, focus groups, interviews, etc)

- 5) **Action 1:** Conduct a broader geographic analysis utilizing racial demographic data and racial equity lens to explore assumptions about why people from certain areas utilize Homeless Prevention services and supports and their geographic exits. Then, analyze geographic distribution of prevention resources and conduct a gaps analysis specifically including assessment of access to resources among communities of color.

In progress: Sharing data between All Home & King County Sheriff's Office pertaining to evictions by zip code

- 6) **Action 1:** Explore role of and ensure needed access of housing locator services for homeless prevention resources and households most at risk of homelessness, to include historically marginalized communities. Based on results, establish a plan to ensure access to housing location in coordination with housing location services in the community for literally homeless households, with a specialized, targeted approach for communities of color.

All Home Strategy 1.1.G: Increase access to civil legal aid in situations where legal advocacy will prevent homelessness (e.g. access to State and Federal benefit programs, SSI/SSDI, etc., foreclosure prevention, immigration, tenant representation, unemployment benefits, ABD, etc)

Key Recommendations for Implementation:

- 1) **Action 1:** Improve access to civil legal aid for people of color – work with State Legislature, City of Seattle, and King County on possible funding, research, and deployment opportunities.

In progress: Working with State Legislators on crafting a research framework statewide for civil legal aid, right to counsel, etc

Action 2: Increase capacity for civil legal aid through more attorneys to address the large demand for housing stability and homelessness prevention related legal resources for people of color (similar to Right to Counsel legislation passed in New York City in 2017).

- 2) **Action 1:** Improve access to dispute resolution/mediation for people of color.
- 3) **Action 1:** Improve access to employment resources, including unemployment benefits, job search, resume creation, etc for people of color.
- 4) **Action 1:** Strengthen the incorporation of financial literacy concepts throughout prevention services, including budgeting, credit repair, debt reduction, etc. for people of color.
- 5) **Action 1:** Address prevention needs specific to people of color who are seniors, people with mental health needs, and people with disabilities; and, increase connections to existing community supports such as mainstream benefits.

Partners Consulted in This Project:

<i>City of Seattle</i>	<i>United Way King County</i>	<i>King County/Best Starts for Kids Agencies</i>
<i>Consumer Advisory Council</i>	<i>Single Adults + Vets Affinity Workgroup</i>	<i>American Indian/Alaska Native Focus Groups</i>
<i>Auburn Food Bank</i>	<i>Bellevue Lifespring</i>	<i>Black Diamond Community Center</i>
<i>Cancer Lifeline</i>	<i>Catholic Community Services</i>	<i>El Centro de la Raza</i>
<i>Enumclaw Helping Hands</i>	<i>Federal Way Community Caregiving Network</i>	<i>Friends of Youth</i>
<i>Hopelink</i>	<i>Housing Justice Project</i>	<i>Interim Community Development Association</i>
<i>Jewish Family Services</i>	<i>King County Housing Authority</i>	<i>Kent Food Bank & Emergency Services</i>
<i>Legal Action Center</i>	<i>LifeWire</i>	<i>Maple Valley Food Bank</i>
<i>Mercer Island Youth & Family Services</i>	<i>Multi-Service Center</i>	<i>Muslim Housing Services</i>
<i>Neighborhood House</i>	<i>North Seattle Helpline</i>	<i>Pike Market Senior Center</i>
<i>Plateau Outreach Ministries</i>	<i>Queen Anne Helpline</i>	<i>Seattle Housing Authority</i>
<i>Solid Ground Tenant Education</i>	<i>St Vincent de Paul</i>	<i>Tenant's Union</i>
<i>Tolt Congregational United Church of Christ</i>	<i>United Churches Emergency Fund</i>	<i>Vashon Youth & Family</i>
<i>Vine Maple Place</i>	<i>Wellspring Family</i>	<i>YMCA</i>