



System Performance Subcommittee

2-14-17 Meeting Summary

Members Present:		Members Absent:
Abby Schatner	Joy Hunt	*Subcommittee membership is still being finalized
Alaric Bien	Kate Speltz	
Amanada Thompkins	Marshall DuVal	
Bill Hallerman	Rose Hickman	
Dan Burton	Sara Dougherty	
Denille Bezemer	Sean Walsh	
Dina Wilderson	Stacey Holmes	
Eddie Mahon	Stephanie Roe	
Josephine Wong		

Welcome

This was the first combined Data and Evaluation Committee and HMIS Steering Committee as the new System Performance Committee. Co-chair leadership and committee membership is still being finalized.

CoC System Performance Committee Charter

Members reviewed committee charter to understand responsibilities. There were no reported concerns.

HMIS Updates

Committee members approved of BitFocus’ annual work plan. Highlights of the plan include:

- BitFocus’ priority items are Coordinated Entry for All (CEA) and Point in Time Count.
- Launch of the Single Adult system in CEA occurred on Monday, February 13th.
- BitFocus is developing a training and data quality improvement plan.
- Starting in February BitFocus will hold a User Group meeting every other month.

Data and Evaluation data walk

Committee members reviewed quarterly data through a data walk. The following were lifted up as key takeaways, observations, and questions:

- We aren’t housing people at the rate that’s needed; the housing gap continues to increase
- There is a high number of denials and refusals in CEA
- Many households are enrolling into programming outside of CEA
- The banding policy is creating trends where households get stuck at the bottom of the bands
- Recommendation to capture changes each quarter that might improve performance – What new happened this quarter so we can look retrospectively?

Items to bring to Coordinating Board:

- Enrollments into programming continue to take place outside of CEA at high rates
- Referrals are pending too long and are too frequently getting denied

Next Meeting:

Tuesday, March 14th from 2:00 – 3:30pm