



All Home System Performance Committee Meeting Summary

August 8, 2017

Present CONFERENCE CALL	Absent
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Agenda Item	Action Steps and Follow Up
Co-Chairs	No nominations or updates at this time. In the meantime, King County Performance Measurement & Evaluation team members will provide support in meetings and in preparation for meetings with current co-chair and All Home staff.
HMIS Update	<p>Sarah Dougherty provided the following updates:</p> <ul style="list-style-type: none"> • Multiple trainings have been underway with a good response from attendees: training for program managers, contract monitors and office hours scheduled • In August, Bitfocus will be offering 2 trainings on the changes in data standards going in effect in October • Scan Card pilot is in motion: Compass is already in implementation and Friends of Youth is preparing to implement with start date in August • An email has gone out to providers that ad hoc reporting will be available in September; providers are asked to complete a questionnaire to sign up; access to reporting will be limited to 1 person per agency due to licensing issues and only after completing 4 hours of training; access and training will roll out as agencies request it • Bitfocus is also supporting ongoing CEA improvements
Racial Demographics	Since last month's discussion, Bitfocus and King County PME team confirmed that capturing racial categories for purposes of reporting for the PIT count and in HMIS is aligned (both allow people to select multiple races which then roll up into a 'multiple races' category for reporting purposes. King County and Bitfocus confirmed that from their perspective, day-to-day users are utilizing that information correctly already. The group affirmed that no additional action was needed.
Performance Sprints	<p>Last month, 2 performance sprints were prioritized: shelter utilization and transitional housing exits to permanent housing. Workgroup report outs and actions:</p> <p>Kate Speltz: Shelter Utilization</p> <ul style="list-style-type: none"> • Bitfocus has seen an increase in shelter occupancy rates from 51% to 79% and attributes this increase to substantial efforts to address data quality issues • The workgroup has convened three times to explore shelter utilization and is seeing themes around shelter model types, women's shelters, YYA shelters, and based on region; these themes were also affirmed by Consumer Advisory Council input solicited in July <p>Sola Plumacher: Confirmed lead for TH exits to Permanent Housing</p> <ul style="list-style-type: none"> • No action to date • Plan to delay implementation of this workgroup to prioritize the following <p>Permanent Housing outcomes for American Indian/Alaska Native</p> <ul style="list-style-type: none"> • Request from Coordinating Board to convene System Performance Committee workgroup to develop performance improvement goals, milestones and timeline for system improvements in this area • This work will be prioritized over TH exits to PH and supports a targeted universalism approach to PH exits which could support all exits to PH • Supporting performance data has been provided by King County PME (attached in email)

to further explore current performance

ACTION:

- Shelter Utilization workgroup will summarize findings and recommendations for September meeting
 - All Home will support in convening a workgroup on PH exits for AI/AN community
 - Kira Zylstra will reach out to the Indian Health Board to participate in the workgroup
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