



All Home System Performance Committee Meeting Summary

July 11, 2017

Present			Absent
Denille Bezemer	Josephine Wong	Sarah Oppenheimer	Alaric Bien
Francesca Martin	Sarah Dougherty	Amanda Thompkins	Jim Keller
Marshall Duval	Dina Wilderson	Karen Ford	Hedda McLendon
Joy Hunt	Kate Speltz	Kira Zylstra	
Dan Burton	Colleen Laing	Triina Van	
Sola Plumacher	Eddy Mahon	Others Present	
Lee Thornhill	Bill Hallerman	Stephanie Roe	
Nancy Sherman		Abby Schachter	

Agenda Item	Action Steps and Follow Up
HMIS Updates	<p>Sarah provided an overview of efforts Bitfocus has underway, to include:</p> <ul style="list-style-type: none"> • Rolling out ad hoc reporting (by end of August) • Beginning stages of piloting scan cards (w. 2 agencies: a drop in center and outreach program) • Implementing the exit policy for outreach programs (auto exiting from programs if no services in 90 days) • Program set up for Streets to Home • Data quality improvements to the CEA Community Queue <p>Request from committee member to solicit consumer input on scan card implementation</p>
Performance Measures Submitted to HUD	<p>Sarah provided an overview of system performance measures submitted to HUD in June and review of how HUD will be using this information for benchmarking system performance in subsequent years.</p> <p>Data improvements for 2015 data significant enough to warrant resubmitting of 201 data (HUD providing this opportunity to communities). That said, data completion rates, which have improved, still hover at about 5% which is high compared to other communities Bitfocus works with (typically at about 1%).</p> <p>Actions:</p> <ul style="list-style-type: none"> • King County and Bitfocus to make performance measures available to committee members • All Home, King County and Bitfocus to coordinate on a newsletter blurb to celebrate data quality improvements
Racial Demographics: PIT & HMIS Differences	<p>Discussion question to the group: Should we align methodology of tracking race across PIT and HMIS? The group learned that methodology already is consistent and providers have the ability to select multiple races in HMIS.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Bitfocus will provide members with a brief statement describing the methodology • This topic will return to the committee for any further action needed
Proposal: Performance Spotlights	<p>The group reviewed the proposed strategy to employ “performance spotlights” as follow up from last month’s meeting. The goal would be to make timely and significant performance improvements in prioritized areas. Members of the group provided guidance and input on the proposal and laid out a pathway to move the work forward.</p> <p>Actions:</p>

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- All Home and co-chairs will simplify and clarify the workgroup framework and send to the committee via email prior to the next meeting
 - Workgroups will form around:
 - Shelter Utilization: **Kate**, Bill, Nancy, Karen, Francesca, Joy, Dan and Danielle (All Home staff) – Kate will, if she hasn't already, email members on next steps
 - Exits to Permanent Housing from Transitional Housing: **Sola**, Denille, potential rep from King County, and potential rep from Compass Housing Alliance – Sola will confirm she can take lead on next steps
 - Triina will forward this information on to the Funder Alignment Committee and will encourage those members interested to reach out to workgroup leads
 - Triina will connect with Danielle on CAC participation (already initiated)
 - Members who weren't present can email the workgroup leads or myself to volunteer for a workgroup if they're interested and able to participate
 - All Home to resend Josephine's email to the group
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