All Home System Performance Committee Meeting Summary April 11th, 2017

Present			Absent
Denille Bezemer	Josephine Wong	Colleen Laing	Amanda Thompkins
Sola Plumacher	Sarah Dougherty	Eddy Mahon	Triina Van
Kira Zylstra	Stephanie Roe	Lee Thornhill	Brooke Buckingham
Alaric Bien	Dina Wilderson	Bill Hallerman	Joy Hunt
Francesca Martin	Karen Ford	Sarah Oppenheimer	Dan Burton
Marshall Duval	Kate Speltz		Jim Keller
			Leslie Miller

Agenda Item	Action Steps and Follow Up
HMIS Updates	Bitfocus is working on a few critical deadlines including the PIT and HIC data which are due May 1st and preparing for the System Performance Reports due at the end of May. HUD released the new APR process which changes the method for completing APRs and no longer allows for changes in the APR itself (all adjustments need to be made in HMIS) Bitfocus is supporting the clean-up of the CEA community queue, analyzing who on the queue is enrolled in housing in HMIS or have successfully housed through Diversion or other sources. Part of this process relies on coordination with providers to confirm program enrollments. HUD released new data standards today which will go into effect on October 1st. One change of note is that all programs will now be required to input "move-in date" distinct from enrollment date.
HMIS Standard Operating Procedure (SOP) Update	The SOP was changed to align the exit policy for Outreach and Day Centers with that of night-by-night shelters, requiring exit of participants after 30 days of no service contact. Members raised concerns about the capacity for this level of data entry and noted the difference in the utilization pattern in high volume shelters versus outreach and day centers. **Actions:** King County will reach out to Francesca and Dina to discuss the program impacts of this policy and explore solutions.
System Performance Charter, Work Plan, and Membership	The final version of the System Performance Committee Charter was approved. The 2017 Work Plan was approved in its current form noting this is a working document that will be updated as needed. Updated membership was approved confirming Joy Hunt, Sola Plumacher, Francesca Martin, and Colleen Laing as members.
City of Seattle Community Needs Assessment	Sola provided an overview of the findings of the Seattle Community Needs Assessment which surveyed more than 1000 individuals who are unsheltered or staying in shelter. The group reviewed highlights of the surveys and discussed what was surprising and notable when it comes to building on community dialogue related to homelessness. **Actions: The group highlighted areas for opportunity and action, including:** - Being clear about the story, leading with the headlines and connecting with an "ask". - Ensuring ongoing and systematic opportunity for feedback from the community and program participants to better understand what is and is not working

- Opportunity to connect with other systems/institutions' data collection efforts (i.e. HCHN)
- Opportunity for advocacy at the State and Federal levels
- Link with Count Us In data when report is complete for comparison w/ county-wide survey responses.
- Provide clear link for learnings to inform the regional coordinated response through All Home's Strategic Plan