



# Agenda

## All Home Coordinating Board

March 1, 2017, 2:00-4:00 pm

Seattle Municipal Tower

Conference Rooms 5882/5876

*The All Home Strategic Plan commits to reducing racial disparities of those experiencing homelessness. Nearly two thirds of people experiencing homelessness are people and families of color. Institutional and systematic racism contributes to the oppression of people of color, creating inequity, poverty and in some cases, homelessness. Success in reducing racial disparities and creating effective systems both for a dignified emergency response and housing, will require bold action and shared accountability. This commitment will include the proactive reinforcement of policies, practices, attitudes and actions to produce equitable power, access, opportunities, treatment, impacts and outcomes for all.*

2:00	<b>Welcome, Introductions, and Meeting Results:</b> <ul style="list-style-type: none"> <li>Members vote on membership/charter proposal</li> <li>Members get support needed to implement strategies they are accountable for</li> <li>Member review Coordinated Entry for All Data (review data, consider proposals for changes)</li> <li>Member hear comments from public</li> </ul>	Gordon
	<b>Public Comment</b>	Sara
	<b>All Home Board Governance</b> <ul style="list-style-type: none"> <li>Action: Membership/Charter updates</li> <li>Set Ground Rules</li> <li>Review Data from 2016: <ul style="list-style-type: none"> <li>Board Dashboard: <a href="http://allhomekc.org/the-problem/">http://allhomekc.org/the-problem/</a></li> <li>System Performance: <a href="http://allhomekc.org/system-performance/">http://allhomekc.org/system-performance/</a></li> <li>Rapid Rehousing: <a href="http://allhomekc.org/rapid-re-housing/">http://allhomekc.org/rapid-re-housing/</a></li> </ul> </li> </ul>	Gordon  Materials: - <a href="#">Charter</a>
	<b>Goal 1: Make Homelessness Rare</b> <ul style="list-style-type: none"> <li>Updates: Federal and State</li> <li>Open Space: Support needed? Timely update? Successes?</li> </ul>	Sara  Materials: - Policy updates
	<b>Goal 2: Make Homelessness Brief and One-Time</b> <ul style="list-style-type: none"> <li>Review: Coordinated Entry for All quarterly data <ul style="list-style-type: none"> <li><a href="http://allhomekc.org/coordinated-entry-for-all/">http://allhomekc.org/coordinated-entry-for-all/</a></li> </ul> </li> <li>Review: Summary of Continuum of Care scores</li> <li>Update: Youth Homeless Demonstration Grant and 100-Day Challenge</li> <li>Open Space: Support needed? Timely update? Successes? <ul style="list-style-type: none"> <li>2.5 Landlord Liaison Project and Move On strategy</li> </ul> </li> </ul>	Gordon/Kira  Materials: - 2015/2016 CEA changes - 2016 CoC application score summary
	<b>Goal 3: Community to End Homelessness</b> <ul style="list-style-type: none"> <li>Update: All Home Consumer Engagement</li> <li>Open Space: Support needed? Timely update? Successes? <ul style="list-style-type: none"> <li>3.1 Faith community survey from SU</li> </ul> </li> </ul>	Sheila/Jean-Paul
	<b>Goal 4: Reduce Racial Disparities</b> <ul style="list-style-type: none"> <li>Update: Board Retreat on Race Equity and Community Event</li> <li>Open Space: Support needed? Timely update? Successes?</li> </ul>	Sara
	<b>Public Comment</b>	Gordon
4:00	<b>Adjourn</b>	

Next meeting: April 5<sup>th</sup> 2-4PM @ Bellevue City Hall (450 110th Ave NE, Bellevue, WA 98004), Conference Room 1E-108

Materials: <http://allhomekc.org/committees/coordinating-board/#fndtn-materials>



# Board Member Accountability for Strategic Plan Goals and Action Steps

<b>Goal</b>	<b>Strategy</b>	<b>Board Member</b>	
<b>1: Rare</b>	1.1 Prevention of loss of housing and system exits to homelessness	<b>Giovento</b> McHenry Quinn Malone	Lester Abdulle McDermott
	1.2 Affordable Housing development and preservation (local, state and federal)	<b>Walker</b> Lofton Quinn	Malone Backus
	1.3 Sentencing Alternatives	<b>McDermott</b>	Quinn
<b>2: Brief/1-Time</b>	2.1 Shelter Diversion/Encampments/Vehicles/Shelter	<b>Lester</b> Quinn Levin	Malone Giovento
	2.2 Laws and City coordination of outreach to people who are experiencing homelessness	<b>Chelminiak</b> Lester/Walker	Backus
	2.3 Assess, prioritize, and connect people with housing	<b>Quinn</b> Levin Lester Deal	McHenry Malone Giovento
	2.4 Right-size housing and supports to meet needs	<b>Lester</b> Quinn Levin McHenry Walker	Malone Backus Giovento Deal McDermott
	2.5 Access to existing permanent housing	<b>Lofton</b> Walker	Quinn McDermott
	2.6 Employment and education opportunities	<b>Sebron</b> Giovento Levin	McDermott Quinn
<b>3: Community</b>	3.1 Public awareness and active engagement, including business and faith	<b>Backus</b> McDermott	Levin
	3.2 Effective and accountable leadership	<b>McHenry/Levin</b>	
	3.3 Engagement of people who have experienced homelessness	<b>Yafali</b>	Sebron
<b>4: RESJ</b>	4.1 Fair housing and screening criteria	<b>Malone</b> Walker	Giovento McHenry
	4.2 Funding and programs addressing disparities	<b>Levin</b> Lester Quinn	Giovento Abdulle
	4.3 Awareness, training, racial impact policy reviews	<b>Abdulle</b> Lester	Quinn



## Policy Updates

*Allow youth consent in HMIS:*

[HB 1630](#) - Allowing minors to consent to share their personally identifying information in the Washington homeless client management information system. (UPDATE: passed committee, referred to rules)

*Prevent source of income discrimination:*

[SB 5407](#) & [HB 1633](#) - Prohibits landlord discrimination based on an applicant's or tenant's lawful source of income and creates a civil action for violations. (UPDATE: SB 5407 is in committee, HB 1633 passed committee & was referred to rules)

*Increase and make permanent the Document Recording Fee:*

[HB 1570](#) - Makes the temporary \$40 local Homeless Housing and Assistance surcharge permanent, changes the Home Security Fund from an appropriated account to a non-appropriated account, and creates new and updated reporting requirements and studies for certain homeless assistance programs. (UPDATE: passed committee of origin with amendments)

*Support new local financing options through a Real Estate Excise Tax for Housing (REET):*

[HB 1797](#) – Creating local options for meeting local affordable housing needs through real estate excise tax (REET) II flexibility, local option sales tax for affordable homes, and a sales tax rebate for affordable homes. (UPDATE: moving forward with amendments)

## System Committee Updates & Feedback

*Funder Alignment Committee*

The Funder Alignment Committee will be refining their 2017 work plan at their March meeting to address system performance, system gaps and targeted technical assistance.

*System Performance Committee*

The Data and Evaluation Committee and HMIS Steering Committee had their first meeting as the new, combined System Performance Committee. Members approved BitFocus' annual work plan and reviewed quarterly data. Members expressed concern that CEA referrals are pending too long and are frequently denied while there are still high rates of external fills.

*Coordinated Entry for All Policy Committee*

The Coordinated Entry for All Policy Committee looked at data regarding YYA that are placed in SA housing as a follow up to concern about not having a joint YYA/SA queue. They also discussed scaling down the number of assessors since there has been a decrease in the number of people getting assessed each month in an effort to better manage data quality.



## **Community Input & Feedback**

### *Consumer Advisory Council*

The Consumer Advisory Council shared that Coordinated Entry for All remains confusing for people trying to access the system. There was concern that different parts of the system share different information and “Diversion” isn’t available in real time. They would like to see a clear place for consumers to share their concerns or experiences about the system and a centralized process for feedback.

### *Families with Children Affinity Group*

The Families Affinity Group discussed the need for urgency to develop the Landlord Liaison Project to identify more housing within the private rental market, the success of moving families to permanent housing when RRH is tied to family shelter, and the need for shelters to embrace and fully understand what it means to be “housing first” and permanent housing oriented. A question that came up from the group: Has there been any consideration of a host home model for families (as implemented for YYA and seniors)?

### *Youth and Young Adult Affinity Group*

The YYA Affinity Group discussion focused on the HUD Youth Homelessness Demonstration program grant, discussing timelines, roles of various entities in the planning process, opportunities for input, and questions for HUD. Attendees brainstormed data needs and expressed interest in learning more about current resources as well as best practices in other communities, particularly with respect to child welfare partnerships. Meeting attendees also provided initial feedback regarding potential investments for the first phase of HUD funding, and expressed interest in support to meet young people’s behavioral health needs as well as support for youth under age 18.



## Coordinated Entry for All (CEA): Key Decisions from December 2015 through January 2017

### About:

The purpose of a coordinated entry/access system is to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, and connected to housing and homeless assistance based on their strengths and needs. It uses standardized tools and practices, incorporates a system-wide housing first approach, and coordinates assistance so that those with the most severe service needs are prioritized.

This document outlines key decision points in 2016 and the overarching structure and values of our communities' aligned coordinated entry/engagement system for all populations (CEA) built upon the vision approved by the Interagency Council (IAC) in March 2015. In February 2015, HUD released a [policy brief](#) that summarizes HUD's views on goals for the Coordinated Entry process and on January 23<sup>rd</sup>, 2017, HUD published a [Final Notice](#) establishing additional requirements for a Continuum of Care Coordinated Entry System.

### CEA Vision and Overarching Structure - Initial Planning Decisions

CEA Component	Description	Date Approved
<b>Central management and accountability</b>	King County to hold System Manager role, administering CE <u>and</u> HMIS.	<b>Coordinating Board</b> APPROVED December 2 <sup>nd</sup> , 2015
<b>Fair and Equal Access - Multiple Entry Points and Equitable Access</b>	Adopt a decentralized approach through the establishment of Regional Access Points with special attention to potential gaps and issues of equitable access. Additional tailored access points to be identified including (but non limited to) use of mobile assessment and outreach teams.	<b>Executive Committee</b> APPROVED December 9 <sup>th</sup> , 2015
<b>Programs to Participate in CEA</b>	Initial implementation will include Family Shelter in CEA referrals, and not YA or SA shelter until further guidance is provided by HUD	<b>Executive Committee</b> APPROVED December 9 <sup>th</sup> , 2015
<b>Standardized Method for Assessment</b>	The VI-SPDAT selected as the main tool for the CoC recognizing that we need to address the issue of high needs individuals scoring low in the VI-SPDAT and therefore not prioritized for PSH.	<b>Executive Committee</b> APPROVED December 9 <sup>th</sup> , 2015
<b>Housing First Orientation - Screening Criteria</b>	Adopted Standardized Screening Criteria including a plan for roll-out and agency support.	<b>Funder Alignment Committee</b> AFFIRMED December 7 <sup>th</sup> , 2015



## Coordinated Entry for All (CEA): Key Decisions from December 2015 through January 2017

<b>Prioritization, Triage, and Referral</b>	Adoption of the HUD Prioritization Schema for prioritizing in PSH and additionally, established system-wide model for prioritization utilizing the VI-SPDAT scores to prioritize the highest needs and triage to the most appropriate housing resource based on the results of the assessment. Prioritization includes the use of tiebreakers when scores are identical and a “banding approach” to referrals to housing interventions based on severity of needs.	<b>Executive Committee</b> APPROVED March 2 <sup>nd</sup> , 2016
<b>Target Population</b>	Target populations for CEA includes literally homeless families and individuals, persons fleeing from domestic violence and youth at imminent risk including exiting foster care.	<b>Executive Committee</b> APPROVED January 6 <sup>th</sup> , 2016
<b>Phased Approach to Single Adult CEA</b>	Adopt a phased approach for incorporating single adults into CEA, starting with referrals to Permanent Supportive Housing.	<b>Executive Committee</b> APPROVED February 3 <sup>rd</sup> , 2016

### CEA Vision and Overarching Structure - Continuous Improvement Decisions

The March 2015 IAC vision for CEA set the expectation for continuous improvement. The CEA process will be evaluated and reported on quarterly to ensure it is operating efficiently. Evaluation efforts will be led by the King County Performance Measurement and Evaluation (PME) Unit, with guidance from the All Home Data and Evaluation Sub-Committee based on the agreed to framework.

**The following decisions were made through continuous improvement efforts after initial implementation of CEA:**

<b>Prioritization, Triage, and Referral</b>	<p><b>System-Wide Prioritization (non-shelter)</b> Continue with prioritization based on vulnerability and implement activities to gain efficiencies and develop process to prioritize LTSS households as part of CEA</p> <p><b>Family Shelter Prioritization</b> All unsheltered families are offered shelter regardless of vulnerability (shifting from prioritizing shelter referrals based on vulnerability). <u>When not enough shelter</u>, prioritize families based on family composition, first prioritizing unsheltered families with pregnant women or infants under age one.</p>	<b>Executive Committee</b> APPROVED November 2 <sup>nd</sup> , 2016
<b>Prioritization, Triage, and Referral</b>	<p><b>Banding Permeability</b> Extend Band 2 for <u>families</u> to a VI-SPDAT score of 10 (shifting from 4-8 to 4-10) and offer RRH to Band 3 families, particularly when no other resource is available, or the family is ineligible for the other Band 3 resources</p>	<b>Executive Committee</b> APPROVED December 6 <sup>th</sup> , 2016



In December, 2016, the U.S. Department of Housing and Urban Development (HUD) announced a record \$1.95 billion in total grants awarded nationwide for Continuum of Care (CoC) homeless assistance programs. The \$34,457,083 awarded to the Seattle/King County CoC supports the continuation of 55 community-based projects for a total of 2,410 units of housing. This includes support for permanent supportive housing, rapid re-housing, transitional housing and two Safe Haven facilities, as well as funding for Coordinated Entry, the HMIS, and CoC planning.

The CoC funds are made available through an annual competitive application process. The 2016 Application prioritized permanent housing, as well as low barrier housing serving literally homeless households, performance, and strategic use of resources. A new element of the application required the submission of system performance measures collected from HMIS. The funding awarded by HUD was provided to the highest performing local programs proven effective in meeting the needs of persons experiencing homelessness in their communities.

In February, HUD provided each CoC with a summary of their scores in the 2016 CoC Program Application. The summary included the CoC score on several high priority questions, a summary of scores on the four sections of the application, and a summary of the average CoC score.

<b>Seattle/King County CoC Scoring Summary</b>		
<b>Scoring Category</b>	<b>Maximum Score (Points)</b>	<b>Seattle/King County CoC Score (Points)</b>
Part 1: CoC Structure and Governance	51	49.5
Part 2: Data Collection and Quality	27	25
Part 3: CoC Performance and Strategic Planning	101	62.5*
Part 4: Cross-Cutting Policies	21	21
<b>Total CoC Application Score</b>	<b>200</b>	<b>158</b>

\*On February 13<sup>th</sup>, All Home formally requested a debriefing with HUD to challenge the scores for two questions in Section 3 for which our CoC received zero points (of a possible 15 total points) related to adequate matching of PIT and HMIS data.

Overall, our Seattle/King County CoC scored very well in 3 of the 4 sections of the application, receiving full points on questions pertaining to governance and community engagement, the use of performance in funding decisions, and policies to ensure CoC projects are low barrier and housing first.

Section 3 reflects the greatest opportunity for improvement. The lower scoring elements of this section were mostly related to overall system performance such as success in reducing the length of time people experience homelessness and improving exits to permanent housing.

The HUD performance measures are the basis for the new CoC System-wide Performance Targets and Minimum Standards adopted by King County, the City of Seattle, and United Way last fall. Improvement in these areas will be supported over the next year through All Home's Capacity Building Plan and individualized technical assistance and support to CoC projects.