If diversion is an option, FHC provides diversion services (up to 2 phone/in person sessions within 2 weeks), starting at the initial appt.

- If diversion is not an option, complete Housing Assessment
  - Family is added to the Placement Roster
  - Family is referred to a shelter when available; looks for housing and/or receives a housing referral (RRH or TH) when available

*Families are continually reassessed for eligibility at each step of the process*